

Agent2000

Date Settings

Windows Date settings are vital. It must be English format “dd/mm/yyyy” or “d.m.yy”. Dates are change in Windows control panel under Regional Settings. Please check this is correct before installing.

Installing Agent2000.

Download and save the Full Demo file. This is a zip file and will unzip in Windows XP by double clicking on it. You will need to password to install.

When the install program has finished click on “Start”, select “Programs” and then click on Agent2000, or double click the Agent2000 icon on the desktop. The password to open Agent2000 is “Demo”. Please read the items below, particularly compatibility.

First Action

Once Agent2000 is running and **before you use the programme**, click the Utilities tab, on the Main Control screen, then click the Set-up button and enter your own details.

Screen Resolution

Agent2000 is designed to be viewed at a resolution of 800x600 (or higher), and a colour depth of 256, or greater. Whilst the software will work on any resolution it will only be placed in the correct position on screen if set as above or higher.

To check your display setup – right click anywhere on an empty space on your desktop and select “Properties”, this will bring up the “Display Properties” dialogue. Click on the tab named “Settings”. At the bottom right, under screen area, there is a slider which enables you to change the resolution. By moving the slider, you can change from 640x480 upwards. Set at 800 x 600. At the bottom left, you will see the colour settings, which can be changed by clicking the drop down arrow.

If your system will not let you change to a higher resolution and you are stuck with 640 x 480 then to gain maximum display size you can change your task bar settings to auto-hide by right clicking anywhere on a blank area of the Task Bar, (the bar at the bottom of the screen) and select “Properties”. Tick the boxes “Always on Top” and “Auto Hide” then say okay

Windows 2000 or XP Users Please read this.

To use the standard version in the above operating systems you need to run Agent2000 in “Compatibility Mode”. This is done by right clicking on the Agent2000 icon, selecting properties and then click on Compatibility. Tick the box “Run this program in Compatibility Mode” . From the list below select “Windows NT”.

In Windows 2000 the compatibility may not be installed, in this case you need to install Compat.exe from the Win2K CD.